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Moving on, Ellen explains that in the hospitality industry supervisors are members of the leadership team who report

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directly to the management.
They're usually paid hourly but
may have a salary,...

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industry is broad, and you
probably can find your ideal niche
if you want to manage a business
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They will be prepared to meet the expectations of management, employees, and guests.

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Training employees so the supervisor needs only oversee that workers are meeting the standards and then deal with

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Management by Goals (MBG)

Employees jointly set goals for their departments and then plan strategies to meet or exceed the goals.

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